

TERMS AND CONDITIONS – MC MOVING LTD

1. Definitions

MC MOVING LTD ("We", "The Company") – the provider of moving, packing, transportation, and storage services.

Client – the individual or legal entity benefiting from our services.

Services – include moving, packing, storage, handling, transportation, etc.

2. Contract

Acceptance of a quote or booking a service constitutes acceptance of these Terms and Conditions.

Any additional services or changes to the initial request will be subject to extra charges.

3. Estimates and Quotations

All estimates or quotations provided are non-binding and valid for 30 days.

Price calculation is based on the information provided by the client (volume, distance, access conditions, etc.).

MC MOVING LTD reserves the right to revise the price if provided information is incorrect or incomplete.

4. Payment

Payments must be made in full prior to the service delivery or as per the agreed terms.

For storage services, payment is made monthly, in advance.

Non-payment may result in service suspension and legal penalties.

5. Cancellations and Penalties

Cancellations made less than 48 hours before the scheduled date will be charged 50% of the total cost.

Cancellations made on the day of the move will be charged the full amount.

6. Limitations of Liability

The company is not responsible for delays caused by traffic conditions, weather, strikes, or other circumstances beyond our control.

The company is not liable for indirect damages, loss of profits, or other economic consequences.

For damaged goods, compensation is limited as per the civil liability insurance policy.

7. Exclusions

We do not accept the transportation of:

- Dangerous or illegal goods.
- Jewelry, cash, valuable documents, high-value artwork (unless declared and accepted in writing).
- Perishable food items.

8. Access and Special Conditions

The client is responsible for ensuring legal and free access to all involved locations.

The client must inform us of any special conditions (narrow streets, floors without lift, restricted schedules, etc.), which may generate additional costs.

9. Claims

Any claims must be notified in writing within 24 hours of delivery.

Claims regarding damaged goods must be supported by photos and evidence.

10. Governing Law

These terms are governed by the laws of the United Kingdom (UK).